Martin Williams (Hull) LTD

Martin Williams (Hull) Ltd

Hull Depot, Ellifoot Lane,
Burstwick, HU12 9EF
01482 897607
sales@mwhull.co.uk

Scotland Depot, Locharbriggs
Quarry, Dumfries, DG1 1QS
01387 252784
mwilliams@mwscotland.co.uk

Martin Williams (Hull) Ltd is committed to maintaining the highest standards in all our activities to provide a quality service to meet and exceed our clients' and other interested parties' expectations and requirements. We aim to do this in a responsible and considerate manner, to benefit the natural environment, our stakeholders, our employees and the business as a whole.

Key to our commitment to continual improvement is the goal of understanding, and meeting, both the needs of our clients and the natural environment, thereby achieving client satisfaction in a sustainable manner. Our aim is to do things right, first time, every time, and to this end we aspire to:

• Continually understand and fulfil the changing requirements and expectations of our clients, other interested parties and the natural environment in a constructive and sustainable manner; thereby achieving client satisfaction and compliance with applicable environmental legal and other requirements;

• Understand what constitutes acceptable standards, through the setting, monitoring and reviewing of client and environmentally focused objectives and targets, and ensure they are communicated to all persons working on our behalf;

• Prevent pollution, protect the environment and assist third parties working on our behalf to work in a similarly environmentally conscientious manner; • Maintain dialogue with our clients, employees and other interested parties;

• Control, communicate and review all our processes that are crucial to delivering client satisfaction, and achieving compliance with applicable environmental legal and other requirements, notably through the implementation and maintenance of our Quality Management System (QMS).

• Provide a working environment to encourage employees at all levels to direct their abilities to the continued success of the organisation, the interests of the natural environment and the satisfaction of clients, as well as their own personal fulfilment.

We are committed to achieving continual improvement of both our performance and the effectiveness of our processes, as contained within the QMS, and to comply with the requirements of ISO 9001:2015. Adhering to these will allow us to understand, control and enhance how we meet the needs of our clients and achieve responsible environmental stewardship.

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The Directors are accountable for the effective implementation of this policy, and the wider QMS, but with the assistance and commitment of all employees within their specific area of responsibility. Notably, the Person with Responsibility for the QMS shall be responsible for ensuring that this policy and the QMS is implemented and maintained throughout Martin Williams (Hull) Ltd.

We will seek to embed this policy into 'business as usual' activities, and will communicate it to employees, persons working on our behalf and other interested parties, via the QMS and website. This policy will be reviewed annually to ensure it continues to meet the needs of the organisation, and reflects new developments, changes in legislation and feedback from all interested parties.



Nick Williams (Managing Director)

12th March 2025